

Project Payment Options



Because a typical Castle project is large, our contracts specify payments be made as each job progresses. Typically, we will ask for:

- A down payment at the start of the job to cover materials ordered and permits obtained;
- Rough-in payment to cover the cost of our trade partners' rough-in costs;
- Millwork and cabinet install;
- Substantial completion payment to cover the remaining trade partner invoices, and
- Final payment when the project is complete.

An invoice requesting the progress payment due will be delivered to you via email or US Mail, 5-7 days prior to when payment is due.

Your payment check can be given to your project manager, dropped off at Castle, or mailed via US Mail to our 2600 Johnson St NE, Minneapolis MN 55418 location. Castle accepts credit cards for payment, however a credit card payment will void any cash discount. Upon receipt of your payment, the Office Manager will forward a receipt to you via email or US Mail. Castle's preferred method of payment at this time is by personal check.

Beginning June 2013, the new online payment system will be our preferred method of payment, which will allow clients to pay through a free secure website with their bank account. Castle will begin providing clients with a link to access this online payment system, however, do not be alarmed if your invoice may not include a link for the online payment system, as we'll be testing this process for the first few months until we're able to offer to all clients for payments.

If you have any questions regarding Castle's payment options, please do not hesitate to contact Lisa at 612.877.8374.